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**TERMS & CONDITIONS OF HIRE WITH SAFETY INSTRUCTIONS & USER GUIDE FOR ADULT  
BOUNCY CASTLES, SLIDES AND ASSAULT COURSES**

**A responsible Adult (18 years old and over) must supervise the Inflatable at all times!**

It is the responsibility of the person who is hiring this Inflatable/equipment to ensure that all possible steps are taken to avoid any injury or damage to the Inflatable at all times.

Big on Bouncing Limited cannot accept any responsibility or liability for any accidents, injury or Loss sustained to any person's through the use of our equipment. Big on Bouncing Limited must also warn the hirer that if any accident occurs from the hirers neglect to the supervision then the hirer will be responsible and not Big on Bouncing Limited. It is strongly recommended that the hirer has adequate public liability insurance covering his or her liability arising from the use of the equipment.

**Please ensure that the following Safety Instructions are always followed:**

- 1) This unit has an age limit of 65 years and a height restriction (as per the user guide below). Please ensure no-one over this age or height regulations uses the equipment. Please ensure at all times that the user guide is followed at all times as supplied to you by Big on Bouncing. **ADULTS AND CHILDREN ARE NOT TO USE THE EQUIPMENT AT THE SAME TIME.**
- 2) No food, drinks or chewing gum to be allowed on or near the Inflatable which will avoid choking and mess (Please note if the Inflatable is collected in a dirty condition then the person hiring it will incur a cleaning charge of £100.00)
- 3) All shoes, glasses, jewellery, mobile phones, badges **MUST** be removed before using the Inflatable. It is also recommended that spectacles are also removed. No face paints, party poppers, coloured streamers or silly string to be used either on or near the Inflatable. No hosepipes and Washing up liquid are to be used on the Inflatable, this is a serious breach of our Terms & Conditions and can cause a serious injury to those using the equipment. A charge of £100.00 will be invoiced to the hirer if this is found to have happened whilst the equipment is on hire to them.
- 4) No smoking, bonfires or barbeques near the Inflatable.
- 5) Climbing, hanging or sitting on walls is dangerous and must not be allowed. No somersaults or front/back flips are allowed at any time on the Inflatable. There is to be no climbing onto the Shower Covers or walls of the inflatable. This can cause a serious injury.
- 6) Always ensure that the Inflatable is not overcrowded, and limit numbers. **Adults and Children are not to use the equipment at the same time.** Also avoid large and small Children from using the equipment at the same time.
- 7) Children and Adults are not to push, collide, fight or behave in a manner likely to injure or cause distress to others. Please ensure that all participants are not attempting somersaults and are clothed appropriately and that they have nothing can fall out of their pockets.
- 8) No pets, toys or sharp instruments to be near or on the Inflatable.
- 9) If the Inflatable is not being used for any part of the day, please switch off the blower at the mains; please ensure everyone is off the inflatable before the hirer does this.
- 10) Do not allow anyone to bounce off the front safety step as you could easily bounce off the inflatable and get hurt. The step is there is assist users in getting on or off!

- 11) Ensure that no one with a history of back or neck problems, high blood pressure, joint or bone weakness is allowed on the Inflatable as indeed any Person who is feeling unwell or who has had an operation in the last 12 months. No one is allowed to use this inflatable if they are under the influence of alcohol or drugs.
- 12) Do not allow anyone to be on the Inflatable during inflation or deflation as this is **DANGEROUS**.
- 13) Ensure that an area of 6 feet (2 metres) around the unit is completely clear.
- 14) The Inflatable should not be used if it becomes wet.
- 15) In the event of heavy rain or high winds exceeding 38km/h (23.6 mph), Force 5 Beaufort Scale, the unit should be switched off at the mains and deflated immediately and then re-inflated once the winds or heavy rain subside. Beaufort scale description = Fresh Breeze – Small trees in leaf begin to sway). Rain water, including bubbling, can be dried off with a towel and the unit can be used again if it stops raining or the wind level falls below that described above.
- 16) In the event that the blower stops working, please ensure all users get off the inflatable immediately. The blower may have a safety reset button, try pressing this, and make sure the blower tube or deflation tube has not come undone or something has not blown onto and is obstructing the blower. In the event that it overheats or loses power, switch the blower off at the mains and then switch it back on again 1 or 2 minutes later, and it should restart. If it does not, inform us immediately. No children should at any time be allowed to be near the electric or blower of this inflatable, it is the hirer's responsibility to ensure this happens at all times.
- 17) During your hire please ensure the hirer regularly checks all pegs are safely in place.
- 18) If the inflatable is hired late or overnight the castle should not be used in the dark unless there is sufficient lighting to light up the castle.
- 19) Once the equipment has been installed by Big on Bouncing staff, it must not under any circumstances be moved or adjusted in position at all.
- 20) Overnight hires are an additional cost of £50.00 and subject to availability and conditions. All overnight hires will be collected from 8.00am the following day. We will always require a £100.00 deposit for all overnight hires and two forms of identification, which is fully refundable on collection of the equipment and if the equipment is not damaged and it is as clean as it would have been delivered in. We can only offer overnight hires on our Inflatables to secure gardens, unfortunately we are unable to offer overnight hires in venues. The equipment whilst on hire is the full responsibility and Liability of the hirer. We would also request that the Inflatable is deflated and covered over when you have finished with the castle. We reserve the right on delivery of the Inflatable to refuse to leave the equipment on overnight hire if the area is not secure and safe. If this decision has to be taken there will be no refund given for the hire.

## **Cancellation Policy**

With effect from 1<sup>st</sup> December 2023 once a booking has been made with Big on Bouncing Limited either via telephone, email, via our website, via any of our social media accounts, text message or What's App the following Cancellation Policy will apply to all bookings, as you the hirer have entered into a Contract with Big on Bouncing Limited.

We offer a free of charge cancellation option in the event of heavy rain or high winds if the booking is outside only. Our Free weather cancellation does not cover hot weather. To take advantage of this option the hirer must telephone and email us no later Midday the day before the hire date. At this stage you will be able to rebook your Inflatable for a new date within 6 months of your original hire date, if you decide not to rebook the below cancellation policy will come into effect. If the booking is cancelled for any reason after the time of booking or after Midday the day before the hire date due to weather, the following Cancellation Policy will also be applied:

- Within 8 weeks prior to the event 25% of the order value
- Within 6 weeks prior to the event 50% of the order value
- Within 4 weeks prior to the event 75% of the order value

- Within 2 weeks prior to the event 100% of the order value

In the event of multiple items being booked for the same event and the hirer requests to cancel one or more of these items the cancelled items will be invoiced as per our Cancellation Policy above.

All cancellation Invoices will be sent to the hirer and payment will be required to Big on Bouncing Limited within 7 days of the date of the Invoice.

- 21) The hirer shall not use the equipment for any purpose other than described in our Terms and Conditions. The hirer shall not sub-hire or use the equipment or allow the equipment to be used for any unlawful purpose or in any unlawful way.
- 22) Only our delivery personnel are authorized to collect the hired equipment and under no circumstances should any of the equipment be handed over to anyone other than our delivery personnel. The hirer will be liable for any missing items and will be fully charged.
- 23) Hirers are responsible for arranging adequate First Aid cover the event.

**PLEASE ENSURE YOU FOLLOWING OUR USER GUIDE FOR THE EQUIPMENT YOU ARE HIRING.**

Equipment	Approx Size	Up to 1.0m	1.0m to 1.2m	1.2 to 1.3m	1.3m – 1.5m	1.5m+
Jungle	12.8ft width x 12.1ft depth x 9.5ft height	6	4	4	3	0
Party	12ft x 12ft x 10ft	6	4	4	3	0
Spongebob	12ft x 12ft x 10ft	6	4	4	3	0
ABC Curved	12.8ft width x 12.5ft depth x 10ft height	6	4	4	3	0
Bugs Den	12.8ft width x 12.5ft depth x 10ft height	6	4	4	3	0
Mermaid Curved	12.8ft width x 12.5ft depth x 10ft height	6	4	4	3	0
PJ Masks	12.1ft width x 12.8ft depth x 9.5ft height	6	4	4	3	0
Princess	14ft x 12ft x 10ft	6	5	5	4	0
Unicorn Castle with Slide	18ft x 14ft x 10ft	6	6	5	4	0
Paw Patrol Castle with Slide	18ft x 14ft x 10ft	6	6	5	4	0
Despicable Me Castle with Slide	12.98ft x 16.56ft x 9.67ft	6	6	5	4	0
Party Time Castle with Slide	12.98ft x 16.56ft x 9.67ft	6	6	5	4	0
Princess Castle with Slide	13ft Length x 16.7ft Width x 9.5ft Height	6	6	5	4	0
Superhero's Castle with Slide	18ft x 14ft x 10ft	6	6	5	4	0

Superhero's Castle with Front Slide	12.5ft x 18ft x 9.5ft	6	6	5	4	0
Dino 3D Castle with Front Slide	18ft (Length) x 12.8ft (Width) x 9.8ft (Height)	7	6	5	4	0
Old Mcdonald Playzone	15ft x 15ft x 8ft	10	8	0	0	0
Seaworld Playzone	19.6ft x 12.2ft x 6.6ft	10	8	0	0	0
Jungle Playzone	19.5ft x 15.3ft x 8.52ft	10	8	0	0	0
Party Time Playzone	19.7ft (Length) x 19.7ft (Width) x 13.12ft (Height)	12	10	10	0	0
Disco Castles	15.25ft x 15.41ft x 11.64ft	9	6	6	5	4
Disco Dome	18ft x 13ft x 11ft	7	5	4	4	3
Firetruck Activity Multiplay	16.2ft width x 18.2ft depth x 11.5ft height	7	5	5	4	0
Funfair Activity Castle	19.4ft length x 16.01ft width x 11.5ft height	15	12	12	10	0
Celebration Fun Run	28ft length x 9.5ft width x 11ft height	10	8	8	6	6
Party Time Fun Run	32ft x 10ft	8	8	6	6	0
Rainbow Run	42ft length x 11ft width x 11ft height	12	12	12	12	8
Energy Zapper	44.29ft length x 9.84ft width x 12.79ft height	12	12	12	12	8
All the Fun of the Fair	40ft x 10ft	8	8	6	6	0
Dangerzone	72ft x 12ft	8	8	6	6	6
Ultimate	64ft x 13.8ft x 16.5ft	15	15	10	6	6
Knights & Princess	85ft x 24ft x 20ft	15	15	10	6	6
Party Time Slide	15ft length x 10ft width x 13ft high (Platform drop of 6.5ft)	4	4	4	0	0
Wildlife Slide	20ft x 15ft x 15ft	4	4	4	4	0
Rush Slide	20.5ft x 18.7ft x 18.04ft	4	4	4	4	4
Jungle & Red and Blue Mega Slides	23ft x 15.5ft x 20ft (Platform Slide drop 11ft 9")	8	6	6	4	1
Jungle Ball Shooter	5.5m x 4.5m	6	6	6	6	0
Under the Sea Ball Shooter	28ft x 14ft x 17ft	10	10	10	8	0
Gladiator Duel	21ft x 21ft	2	2	2	2	2
Dash n Grab	8.6m x 8.3m x 2.5m	4	4	4	4	4
Penalty	12ft x 12ft x 10ft	1	1	1	1	1

Shoot Out						
ABC Soft Play & Ball Pond	Approx area required: 12ft x 12ft	8	0	0	0	0
Jungle Soft Play & Ball Pond	Approx area required: 12ft x 12ft	8	0	0	0	0
Children Sumo Suits	12ft x 12ft	2	2	2	2	0
Adult Sumo Suits	12ft x 12ft	0	0	0	0	2

If you have any questions at all on our User Guide for our Equipment at any time, please contact us immediately: 01628 410736/07926751243/07436532263.

### **DISCLAIMER**

**Please note that all persons using this Inflatable do so at their own risk.**

**The person/s or organisation hiring this Inflatable equipment will be responsible/liable for any damage or injury occurring from or as a result of misuse or reckless use. The hirer is fully responsible for any equipment that is stolen whilst on hire to them and will be invoiced in full for any replacement equipment that is required.**

**These guidelines are for the safety of all people using this equipment, and it is sole responsibility of the hirer to ensure they are fully adhered to at all times.**

**Big on Bouncing Limited cannot accept any responsibility for any injury caused to anyone using this equipment.**

**Big on Bouncing's staff always carry an accident book. Any accident, however minor, must be entered in the book and signed by both the hirer and Big on Bouncing. If an accident does occur please request the accident book during the collection of the castle and notify Big on Bouncing as soon as possible so a written account of the accident can be recorded.**

**Please ensure on delivery or at time of booking to our staff if there are any underground pipes or cables in your garden or school field we need to avoid, as we are unable to be held responsible for any damage caused if we are not advised of this in advance of your booking or on delivery of the equipment.**

**I have read the above agreement and fully understand and accept the conditions as above. I am aware that whilst in my care I am fully responsible for the inflatable and will pay for any loss or damage that may occur, this will include the inflatable being returned in a an unacceptable condition, i.e.: If it is in a dirty, muddy condition or a hose pipe, washing up liquid has been used on it, I will be expected to pay an additional cleaning charge.**

Please can each box be completed as and when you are setting up an Inflatable and this must be signed by the hirer before leaving the booking.

<b>Inflatable is completed pegged safely into the ground OR sand bags are safely placed on anchor points</b>	
<b>The extension lead is unravelled (as required) and tucked away safety out of danger to everyone. RCD in place.</b>	
<b>Two forms of ID seen and noted.</b>	
<b>Blower straps tight and unit inflated</b>	
<b>Disclaimer &amp; User Guide explained clearly by the driver to the hirer</b>	
<b>Both the inflatable and safety mats have been cleaned and dried (if applicable) with anti-bacterial solution, and the equipment is clean for use.</b>	

**BIG ON BOUNCING LIMITED CAN NOT ACCEPT ANY RESPONSIBILITY FOR INJURY OR LOSS SUSTAINED TO ANY PERSONS THROUGH THE USE OF OUR EQUIPMENT. IF YOU ARE UNSURE OF ANYTHING THEN PLEASE CONTACT US.**

**Hirer: I declare that I have read and understood these terms and conditions of hire. I declare that I have also read and understood the Terms and Conditions with Safety/Operating instructions together with a copy of the User Guide of Bouncy Castles and received a copy to retain together with any relevant operating and safety instructions supplied with the equipment, and I sign the contract fully aware of the implications and responsibilities placed upon me by doing so. The hirer also agrees to Hire the equipment listed below which is subject to the terms and conditions as above. All equipment will be returned in the same condition as at the start of hire:**

**HIRE DATE:**

**SIGNED:**

**NAME IN FULL:**

**ADDRESS:**

**Equipment Supplied: Please tick accordingly on installation of the Inflatable.**

**INFLATABLE**

**ELECTRIC BLOWER**

**SHOWER/SUNCOVER (IF APPLICABLE)**

**ANCHOR STAKES (IF APPLICABLE)**

**SAFETY BREAKER (IF APPLICABLE)**

**SAFETY MATS**

**EXTENSION CABLE**

**SANDBAGS (IF APPLICABLE)**

**IF YOU ARE UNSURE OF ANYTHING AT ALL, PLEASE CONTACT US ON  
01628 410736 or 07926 751243/07436532263**